



Ezcom Software Honored with Second Consecutive Stevie® Award for Excellence in Customer Service at 2014 American Business AwardsSM

LAS VEGAS, NEVADA – February 22, 2014 – eZCom Software (providers of the cloud-based Electronic Data Interchange solution Lingo®, and other supply chain solutions) was presented with Stevie® Award for Excellence in Customer Service at the American Business Awards eighth annual Stevie Awards for Sales & Customer Service last night. This is the second consecutive ABA Customer Service award for eZCom Software.

The Stevie Awards for Sales & Customer Service are the world's top sales awards, contact center awards, and customer service awards. The Stevie Awards organizes several of the world's leading business awards shows including the prestigious American Business AwardsSM and International Business AwardsSM.

The awards were presented to honorees during a gala banquet on Friday, February 21 at the Bellagio in Las Vegas. More than 400 nominated customer service and sales executives from the U.S.A. and several other countries attended.

The Business TalkRadio Network will broadcast a recording of the presentations this Wednesday, February 26, at 8:00pm ET.

Finalists were determined by the average scores of 129 professionals worldwide, acting as preliminary judges. Entries were considered in 43 categories for customer service and contact center achievements, including Contact Center of the Year, Award for Innovation in Customer Service, and Customer Service Department of the Year.

eZCom Software received a Stevie Award in the category Customer Service Department of the Year.

"We are thrilled that eZCom's Customer Service Team has won another award for Excellence in Customer Service. At eZCom, we believe that customer service, collaboration and integrity are the foundations of a successful software company; our customers' successes are our own. We extend our congratulations to all our fellow 2014 American Business Awards winners and are pleased to be in such great company," stated Carol Weidner, CEO of eZCom.

eZCom's customer testimony upholds the company's philosophy and backs up their customer service reputation: Christine Lipian of M-Clip, recently stated, "I just wanted to thank you for the efficient, friendly, patient, and helpful assistance that I have received the last several weeks as I required assistance in shipping many large department store orders! THANK YOU! And, Jennifer Herdina at Vendornet, emailed: "It's rare for me to be able to pass all the docs on the first try!" "I only have positive things to say regarding my experience with eZCom and Lingo. Every time someone on my side of the phone or myself are in a jam or have to ask the same question for the 400th time, there is a team member who is patient, friendly and more helpful than we expect. I have not experienced any rudeness from any team member and will go as far as saying that it does not feel like a drag having to call for

help compared to other teams we have worked with. Working with the documents is easy and fast, which helps a lot considering the amount of ASN's and invoices I create daily. I would definitely recommend this to site to other companies," from Frania at AuroraWorld. And, Amanda Morse of USA PAN added: "WOW!!! You guys are FAST!! Like SUPER SUPER FAST!! Thanks!!"

More than 260 executives around the world participated in the judging process for the 2014 awards, to determine the Finalists and then the Gold, Silver and Bronze Stevie Award placements. "Entries to the Stevie Awards for Sales & Customer Service awards have almost doubled over the past few years," said Michael Gallagher, president and founder of the Stevie Awards. "Not only have we seen a dramatic increase in the number of entries; but the judges have also seen a remarkable rise in the quality of the nominations submitted overall. We congratulate all of this year's Stevie winners for their outstanding work."

Details about the Stevie Awards for Sales & Customer Service and the list of Stevie winners in all categories are available at www.StevieAwards.com/sales

About eZCom

Founded in 2000, EZCOM software provides cloud-based B2B supply chain software solutions—including the easy-to-use and streamlined EDI (Electronic Data Interchange) solution, Lingo™. EZCOM's Lingo simplifies and speeds the trading process, while the EZCOM customer service team exceeds expectations from first inquiry through implementation and sales growth.

Every member of the eZCom Customer Support Team is a trained EDI professional. Each works on-site at the corporate headquarters in Englewood, NJ to help facilitate collaboration and maintain the high level of technical expertise; as well as to provide customers with unlimited, individualized, and highly effective education and problem solving throughout the EDI process.

To learn more about eZCom and Lingo, please visit www.ezcomsoftware.com, or contact the company at sales@ezcomsoftware.com. For press inquiries, please contact Sarah Stibbe Damaskos at SarahSD@NurtureMarketing.com.

About The Stevie Awards

Stevie Awards are conferred in five programs: the Asia-Pacific Stevie Awards, The American Business Awards, The International Business Awards, the Stevie Awards for Women in Business, and the Stevie Awards for Sales & Customer Service. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at www.StevieAwards.com.

Products and people that go above and beyond

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