



eZCom Software Honored with Stevie® Award for Excellence in Customer Service at 2013 American Business AwardsSM

[ENGLEWOOD, NEW JERSEY] – June 19, 2013 – eZCom Software (providers of the cloud-based Electronic Data Interchange solution Lingo®, and other supply chain solutions) received a Stevie® Award for Excellence in Customer Service at The 11th Annual American Business Awards.

The American Business Awards are the nation's premier business awards program. Nicknamed the Stevies for the Greek word for 'crowned,' the trophies were presented to honorees during a gala banquet on Monday, June 17 at the Fairmont Chicago Millennium Park Hotel. Over 500 nominees and their guests attended.

More than 3,200 nominations from organizations of all sizes and in virtually every industry were submitted this year for consideration in a wide range of categories, including Most Innovative Company of the Year, Management Team of the Year, Best New Product or Service of the Year, Corporate Social Responsibility Program of the Year, and Executive of the Year, among others. eZCom Software received a Bronze Stevie Award in the category Customer Service Department of the Year.

"We are honored that eZCom's Customer Service Team won an award for Excellence in Customer Service at 2013 American Business Awards, and we extend our congratulations to all of our fellow award winners," stated Carol Weidner, CEO of eZCom. "At eZCom, our service is like lending you our best employee, whenever you need the help. Our entire customer service team has in-depth knowledge of EDI, so any of our representatives can guide customers through any challenges they may encounter. We pride ourselves on serving as an extension of our customers' internal organizations, and treat their issues as our own. This is not just customer service, but successful collaboration.

In light of eZCom's customer testimony, the award is not unexpected. Peter Tomzi, of Tomzi International, recently stated: "I felt the need to let you know that your company's customer service is off the charts. I frequently make calls for support and have never had a bad experience. Everyone is well trained, responsive, and extremely polite. What a customer focused company...WOW!" Kara Laricks expressed similar sentiments: "I cannot thank your entire team enough for their patience, guidance and positivity throughout what could have otherwise been a daunting process! This was my first time ordering tickets, creating an ASN, invoice, etc. I am a designer delivering for the first time to Saks Fifth Avenue and the entire learning curve has really been learning right angle! The EZcom support staff has made this such a streamlined, easy experience." And Annie Sokoloff of Annie Girl Couture added: "I've rarely encountered such a customer service oriented organization as yours."

Stevie Award winners were selected by more than 320 executives nationwide who participated in the judging process this year. "This year's American Business Awards was outsized in every way," said Michael Gallagher, Stevie Awards founder and president. "More entries and more judges than ever before, and I'd have to say the most impressive collection of nominations we've ever received. We congratulate all of this year's Stevie winners for their outstanding work."

Details about The American Business Awards and the lists of Stevie Award winners who were announced on June 17 are available at www.StevieAwards.com/ABA.

About eZCom

Founded in 2000, eZCom software provides cloud-based B2B supply chain software solutions—including the easy-to-use and streamlined EDI (Electronic Data Interchange) solution, Lingo™. eZCom's Lingo simplifies and speeds the trading process, while the eZCom customer service team exceeds expectations from first inquiry through implementation and sales growth.

Every member of the eZCom Customer Support Team is a trained EDI professional. Each works on-site at the corporate headquarters in Englewood, NJ to help facilitate collaboration and maintain the high level of technical expertise; as well as to provide customers with unlimited, individualized, and highly effective education and problem solving throughout the EDI process.

To learn more about eZCom and Lingo, please visit www.ezcomsoftware.com, contact the company at sales@ezcomsoftware.com, or call 877.765.3564, option 1. For press inquiries, please contact Isabel Smith at ISmith@nurturemarketing.com.

About the Stevie Awards

Stevie Awards are conferred in four programs: The American Business Awards, The International Business Awards, the Stevie Awards for Women in Business, and the Stevie Awards for Sales & Customer Service. A fifth program, the Asia-Pacific Stevie Awards, will debut this year. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at www.StevieAwards.com.

Sponsors and partners of The 2013 American Business Awards include the Business TalkRadio Network, Callidus Software, Citrix Online, Dynamic Research Corporation, Experian Consumer Services, John Hancock Funds, LifeLock, PetRays, and SoftPro.

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